University at Buffalo's Migration to Brightspace and Legacy LMS Archiving

Hear how UB migrated almost 13,000 courses to Brightspace with ease and archived 50,000 courses
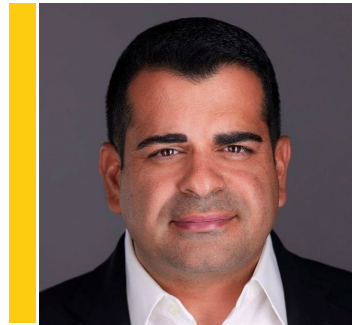
July 2024

WHO WE ARE

DON TRAINOR

Director of Learning Management Systems, University at Buffalo

SAM YAGHOUBI
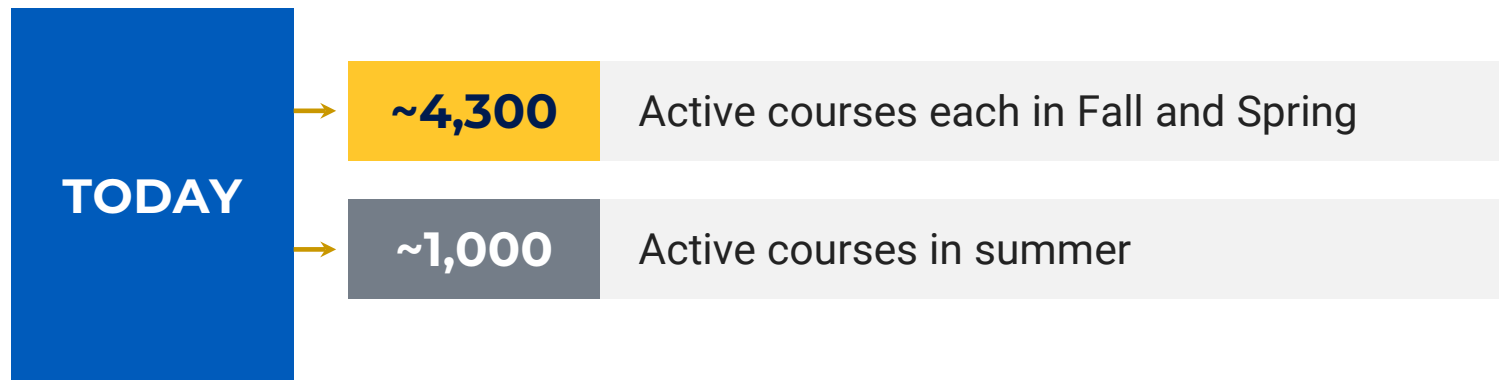
SVP of Partnerships at K16 Solutions

AGENDA

1. About University at Buffalo's Overview and LMS History

2. Critical Timeline

3. Leveraging K16 Solutions – Migration & Archiving

4. Support

5. Lessons Learned

UNIVERSITY AT BUFFALO

- Largest and most comprehensive university in the SUNY system

- 2,641 Faculty, 2,821 Staff

- 19,331 Undergraduate students, 11,121 Graduate students

UB LEARNS

TODAY

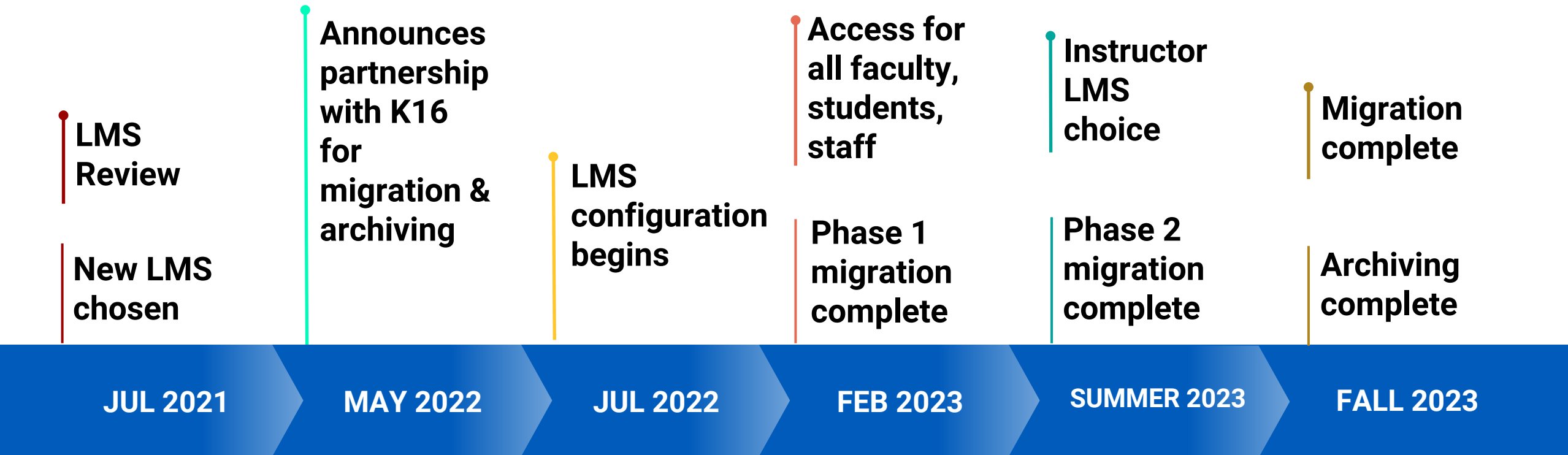| ~4,300 | Active courses each in Fall and Spring |
| ~1,000 | Active courses in summer |

UB Learns

Spent twenty-two years on Blackboard Learn which ended in December 2023. It uses PeopleSoft as its SIS.

ADMINISRATIVE TEAM:

- **Mark Woodard (22 years)**
- **Gary Koteras (8 years)**
- **Don Trainor (5 years)**

TIMELINE OVERVIEW

LMS Review

New LMS chosen

Announces partnership with K16 for migration & archiving

LMS configuration begins

Access for all faculty, students, staff

Phase 1 migration complete

Instructor LMS choice

Phase 2 migration complete

Migration complete

Archiving complete

JUL 2021 **MAY 2022** **JUL 2022** **FEB 2023** **SUMMER 2023** **FALL 2023**

Blackboard®

D2L BRIGHTSPACE
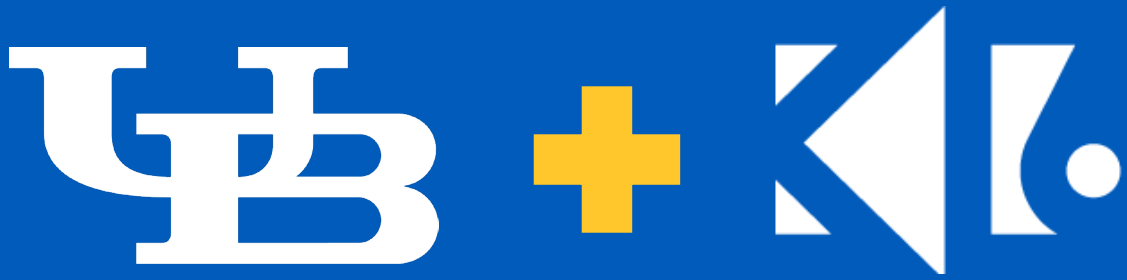
UB & K16 SOLUTIONS

CHOOSING: K16 SOLUTIONS

- Senior administration decided early in the process to use a third-party vendor to migrate and archive all available courses

PLANNING: LEGACY LMS & DATA MANAGEMENT

- Long-term UB Learns Data Management Policy in place
- Courses are kept on the LMS for one year after the end of the semester

STARTING: MIGRATION & ARCHIVING

- Migrated and archiving **13,000 courses** (Spring 2022 though Summer 2023)
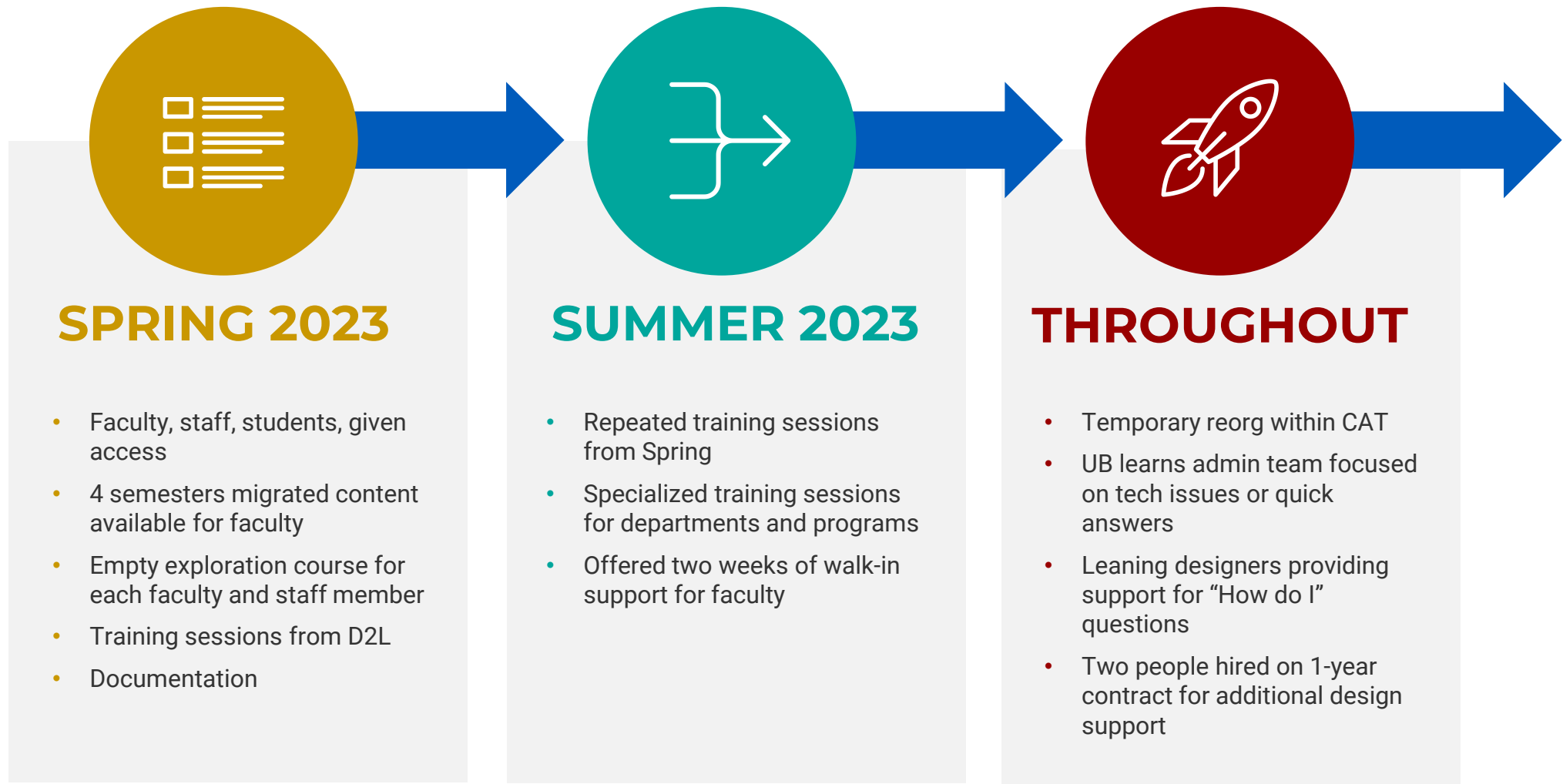
UB & K16 Solutions

MIGRATION

- Worked with K16 on three iterations of migration scripts
- Allowed UB to customize content converted to Brightspace
- Placeholder pages for tools not available in Brightspace
- Content Structure
- 3 Phases (Feb, June, Sep)
- Instructors copy migrated content to live course shells

ARCHIVING

- Signed off after first iteration
- Currently underway
- Archived data remains accessible to Brightspace
- Enrollment info, discussions, quizzes, assignments, etc.
- Only LMS administrators have access

SUPPORT

SPRING 2023

- Faculty, staff, students, given access
- 4 semesters migrated content available for faculty
- Empty exploration course for each faculty and staff member
- Training sessions from D2L
- Documentation

SUMMER 2023

- Repeated training sessions from Spring
- Specialized training sessions for departments and programs
- Offered two weeks of walk-in support for faculty

THROUGHOUT

- Temporary reorg within CAT
- UB learns admin team focused on tech issues or quick answers
- Leaning designers providing support for "How do I" questions
- Two people hired on 1-year contract for additional design support

LESSONS LEARNED

1 Keep stakeholders up to date, but don't go overboard

2 Provide support staff with plenty of time to learn the new LMS

3 Customer service is even more important than ever

4 Stick to your access plan as closely as possible

5 Provide stress-free practice course shells

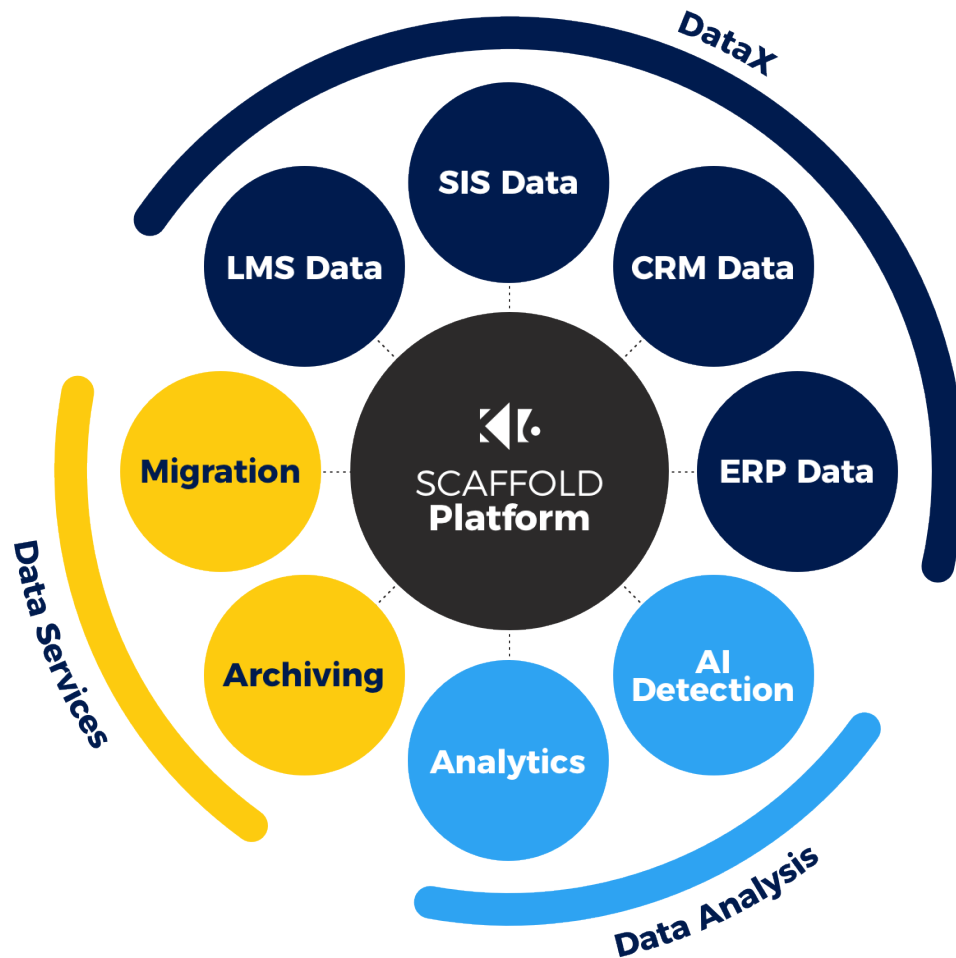**6** Encourage faculty to use migrated content as a starting point

PRODUCTS & SERVICES OVERVIEW

Scaffold Migration

Through automated content migration, Scaffold can migrate course content quicker than any other option on the market.

Scaffold Archiving

Scaffold Archiving allows institutions to archive their course content and student data at a much lower cost than any other option.

Scaffold DataX

Scaffold DataX gives you a 360-degree view of all the data in your enterprise systems by placing it in a neutral data model

QUESTIONS?

k16solutions.com

APPENDIX